

CHARTSQUAD PRICING

Add the patient. Choose the experience. Build the case.

Tailor your support for every patient. Our Classic experience provides rapid record retrieval, while Premium adds concise summaries and organized reports. For comprehensive oversight, Ultimate includes our Treatment Tracker to ensure no records are overlooked.

Choose between flexible, on-demand pricing or membership for lower rates and predictable monthly billing.

Choose the experience for each patient

Experience Level	What It Delivers	Best For
Classic	Records fast and cheap using HITECH Federal Law	Bills, Imaging, Accounting of Disclosures, and EHR Audit Trails
Premium	MedChronS for case vetting, deep-dive Medical Analysis for settlement strategy, and instant insights through Ask Paige	Eliminating manual bottlenecks, maximizing settlement value with precise and easily accessible clinical evidence
Ultimate	Everything in Premium plus Treatment Tracker – identify all treatment locations for adult patients for the past seven years	Cases where nothing can be missed. Know every provider location and exactly where every record exists

ChartSquad Services

Service Name	Service Description	On Demand Price	Member Price	Enterprise Member Price
Monthly Service Fee	Flat monthly fee for access to membership or enterprise pricing.	INCLUDED	\$2,500/mo	\$5,000/mo
Record Request	Weekly follow up directly with the medical provider.	\$50	\$45	\$40
Priority Rush	Double the labor - follow ups twice a week.	\$100	\$75	\$50
Special Operations Rush	Live follow up by Compliance Specialists persistently and on demand.	\$200	\$150	\$100
Certification of Records	Ensure records are admissible in all 50 states.	\$10	\$10	\$10

Service Name	Service Description	On Demand Price	Member Price	Enterprise Member Price
Affidavit (TX and MO ONLY)	Meet special state requirements with an Affidavit.	\$35	\$35	\$35
Adobe Sign Integration	We'll get your ChartSquad forms securely executed through Adobe.	\$5	\$3	INCLUDED
Billing Discovery	Our coding analysts identify all attendant billing sources, find the custodian, then deliver those bills without your team lifting a finger.	\$10	INCLUDED	INCLUDED
Advanced Billing Discovery	Get all the perks of Billing Discovery, but don't wait for medical records — we request billing at the same time.	\$15	\$5	INCLUDED
ChartSquad Guarantee	Cancel any request at any time for a full refund of your original service fee.	\$35	\$30	\$25
Reopen Request	Something wrong with received records? Reopen ANY request at NO CHARGE — we'll work to make it right.	INCLUDED	INCLUDED	INCLUDED
Optical Character Recognition	We index and OCR every PDF prior to delivery so you can search every document with keywords.	\$5	INCLUDED	INCLUDED
Request Updated Records	Need updated records from the same medical provider? Enjoy lower pricing.	\$40	\$35	\$30
Request Hardcopy	Get your records on a secured USB slim drive.	\$50	\$40	\$30
Declaration Request	Auto-generate a declaration from ChartSquad's Chief Legal Officer when providers refuse to comply.	\$10	\$5	INCLUDED
Verify Balances	Bill validation outsourced to ChartSquad — save time and labor costs.	\$10	\$10	\$10
CS Summary Suite	Medical Chronology, Full Medical Analysis Report, and the ability to interact with records and ask meaningful questions.	10¢/page	5¢/page	3¢/page
Treatment Tracker	Identify all treatment locations for adult patients over the past 7 years so no records are overlooked.	\$50	\$45	\$40
Premium Experience	Dynamic MedChron and Full Medical Analysis with red flag indicators and a chat feature to improve case value.	\$50	\$40	\$30
Ultimate Experience	Summary Suite + Treatment Tracker on every case to automatically identify treatment locations.	\$75	\$65	\$55
Referral Bonus	Refer our services and receive free account credit for your firm and the firm you refer!	\$250	\$250	\$250
Deferred Payment **	Defer payment on service fees with flexible financing options.	N/A	INCLUDED - 12 months	INCLUDED - 24 months
Support & Success	Access to ChartSquad support and success resources to help your firm get the most out of every request.	In Platform Messaging	Dedicated Customer Success	Dedicated Customer Success

* Become a member and lock in your pricing for 1, 2 or 3 years!

** Deferred Payment is subject to additional terms and conditions. Please contact ChartSquad for full details.